



### Program Evaluation

Project: SAFE's mission is to provide advocacy for Safety, Empowerment, Healing and Freedom from abuse. Through data collection and surveys, the agency is able to evaluate its effectiveness in achieving its mission.

Evaluations are essential in any workplace to keep board members, leadership, and staff apprised of their progress towards accomplishing goals as well as gain an understanding of their impact upon the victims they serve. A common part of the performance review process are self-assessments, where employees and leadership (including the board) are asked to offer their own perspective and feedback regarding performance of the agency in accomplishing goals and its mission. Included in the annual report are program statistics and data collected through various measurement tools.

Annual reports assist the leadership of the organization to stay in line with their overall mission, maintain compliance with standards/regulations, and gain feedback and suggestions on how to improve services and work culture. The annual report is made available to board members, employees and funders upon request. Reviewing the report allows for discussion on areas of improvement, implementation of changes (if needed), as well as areas of services that are discovered in our client feedback surveys. Lastly, the report concludes with next steps in preparation for the following year.



Project: SAFE is funded through the Office of the Attorney General, (OAG), the Victims of Crime Act (VOCA), Violence Against Women Act (VAWA), and the United Way of Pottawatomie County.

### Marketing and Social Media

Based on the strategic plan, goals, and objectives from 2019, Project: SAFE developed a marketing and social media plan that focused primarily on increasing visibility of the agency through social media outlets for the 2020 year. The Volunteer/Outreach Coordinator was given the task of increasing the agency's visibility with the assistance of the Executive Director and Assistant Executive Director.

The introduction of the COVID-19 pandemic rapidly created an environment where digital media was crucial to the continuation of services for most agencies.

The Volunteer/Outreach Coordinator researched and participated in trainings that focused on developing a social media plan. Instagram is the up and coming platform used mostly by younger generations and provides an easy way to share stories and updates about Project: SAFE. The Coordinator also learned new ways to post on Facebook that increase our "likes" and "followers" such as sharing partners posts. As well, we were able to launch our Google Business page in May 2020. Although we are short 4 months, there is a lot of good data available to view. The installation of the LED sign has also contributed to our outreach efforts. The sign provides a platform to share to local community members as well as share multiple messages to spread the word of what Project: SAFE is doing. Lastly, we began updating our website with current and relevant information - we hope to finalize the website in 2021.



### Marketing and Social Media



- 14,496 People Reached
- Avg. 80% Women and 20% Men Viewers
- Avg. 300 People who see our posts at least once
- Shares and Reacts are more common than comments
- Viewers from Shawnee, Tecumseh, OKC, Seminole, Norman, McLoud, Bethel, Edmond, MWC, Harrah



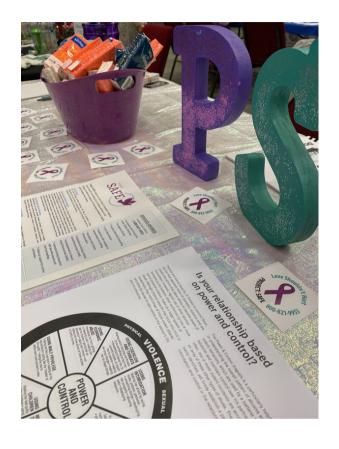
- Reached over 500 followers
- 105 Posts in 2020 over 60 more posts than in 2019!
- 995 People Reached
- Avg. 88% Women and 12% Men Viewers
- Viewers from Shawnee, Tecumseh, OKC, Bethel and Meeker



- Acquired access in May 2020
- Accessed Project: SAFE:
  - Asked for Directions 212
  - Visited Website 628
  - o Called Us 1,172
- Common search queries Project Safe, Domestic Violence, OK Dog Rescue, Domestic Violence Shelter, Charitable Organizations
- On average, approx. 1,500 people search for us per month either directly or through discovery



### Outreach



Despite the pandemic, Project: SAFE participated in **36** outreach events in 2020.

We were also able to distribute over **1,400** promotional items that contained information about Project: SAFE, domestic violence, sexual assault, etc.



### Volunteers and Interns

In 2020, Project: SAFE had a total of **68** volunteers having served a total of **848.15** hours and **5** interns having served a total of **392.5** hours.

Because volunteers freely give of their time and talents, they must believe in our mission and feel valued and appreciated. As a result, they don't want to be micromanaged, involved in office politics, or given menial tasks. The Volunteer/Outreach Coordinator worked diligently to develop a strong volunteer and internship program that provided a structured, meaningful environment.

Volunteers were provided a list of opportunities (roles) to choose from:

- Administrative Support
- Childcare Support
- Data Entry
- Donation Support
- Educator Support
- Gardening/Lawn Support
- Maintenance Support
- Miscellaneous Support
- Production/Content Curation Support

Volunteers are a valuable resource to any non-profit. According to a study done in 2019, volunteers save agencies \$23.74 per hour on average. Based on this information, our volunteers in 2020 saved us \$20,135.08!

Volunteers often help keep the doors open and enable nonprofits to deliver vital programs and services.

We appreciate and love our volunteers!

We especially appreciate our volunteer Board of Directors. Thank you for your valuable time and commitment to this agency!

Carolyn Parks, President
Margaret Davis, Vice-President
Chance Allison, Treasurer
Dr. Tracy Trussell, Secretary
Dr. Sara Linneen
Kellie Clay
Robbie Foxx



### Volunteers and Interns

Interns followed a 16-Week schedule and spent approximately 120 hours each shadowing advocates and learning about Project: SAFE.

**Week 1:** The Basics of Project: SAFE - Orientation

**Week 2:** Shelter - Introduction, Confidentiality and Safety

**Week 3:** Shelter - Crisis Calls, LAP Calls, Crisis Intervention, and Victim Advocacy

**Week 4:** Shelter - Resources/Referrals and Transportation

**Week 5:** Domestic Violence - Introduction

Week 6: Domestic Violence - DV

Education

**Week 7:** Domestic Violence - DV Education and Partnerships

**Week 8:** Court Advocacy - Introduction **Week 9:** Court Advocacy - Protective Orders

**Week 10:** Court Advocacy - Court and Legal Processes

**Week 11:** Sexual Assault - Introduction **Week 12:** Sexual Assault - Sexual Assault Nurse Exams (SANE)

Week 13: Sexual Assault - SA Education

Week 14: Outreach - Introduction

Week 15: Management - Introduction Week 16: Management - Wrap-up and

Surveys

Surveys were conducted throughout the internship process for each intern. Each week they were given the opportunity to provide the agency with feedback based on the previous internship week. Some feedback we received from interns was that it was the "most organized and put-together internship." Interning at Project: SAFE became a highly sought after opportunity after the program was re-vamped. Overall, each intern had a fantastic experience at Project: SAFE.







#### **Grants Received:**

Avedis Foundation - Safety Improvements Grant for \$14,743

• Request made for the installation of a steel plate for the front lobby counter, a 10x10 aboveground storm shelter for the Freedom House, safety improvements and roof repair.

BlueCross BlueShield of Oklahoma - Mental Health Capacity Building for \$25,000

• Request made for funding to employ a mental health professional specializing in trauma and victims services in partnership with Youth & Family Resource Center.

Canadian Valley Electric Company Foundation - Tornado Shelter for \$5,000

• Request made for 10x10 above-ground storm shelter for the Freedom House.

FVPSA CARES - COVID-19 Emergency Funding for \$22,650

• Request made for emergency hotel stays due to COVID-19, a part-time office cleaner, and a part-time child care worker for the shelter.

Junior Service League Spring Grant - Sexual Assault Program for \$500

• Request made for general operating funds to support the sexual assault program.

Junior Service League - Fall Grant for \$1,000

• Fall request made for outreach supplies for sexual assault awareness outreach events on the Oklahoma Baptist University campus.

Zarrow Foundation - Lincoln County Operating Support for \$10,000

• Request made for operating support as well as mileage reimbursement, curriculum, transportation costs for clients, and outreach materials for Lincoln County.

Total: \$78,893



### Fundraisers





The Garage February 4th Raised \$140.43



"Play It Loud" February 8th Raised \$2,500



Dillard's
"Fit for the Cure" Spring Event
Raised \$2,500 worth of bra's for
shelter residents



### Fundraisers





Chick-Fil-A October 20th Raised \$1,000



The Farmer's Daughter October 24th Raised \$3,400



Dillard's
"Bra's With A Cause" Fall Event
Raised \$500 worth of bra's for
shelter residents



Project: SAFE collects data utilizing tools administered by VOCA, VAWA and OAG (FVPSA). The Performance Measurement Tool (PMT) from VOCA gathers quarterly data specific to victim types and total number of victims served. The data provides demographic information, victimization type, special classification of individuals and type of direct service. This snapshot data gives the agency a well-rounded picture of the clientele served, as well as areas where outreach can be improved.

The OAG/FVPSA quarterly reports target shelter data as well as demographic information of total clients served in the agency. The FVPSA report tracks specific numbers related to number of clients served in shelter, outreach events, types of services to adult clients, etc.

The Muskie report for VAWA is done every six months. The data represented in the Muskie is specific to programs funded by VAWA, which for our agency, is our sexual assault advocate. The sexual assault program targets victims of assault, both primary and secondary, and also includes advocacy for victims who undergo a Sexual Assault Nurse Exam (SANE). The Sexual Assault Advocate also provides groups for victims.

Project: SAFE constantly evaluates the measurement tools utilized to track valuable data. In future reports, the agency intends to incorporate more comparative data as well as surveys by both staff and clients.

Project: SAFE served

# 1,641

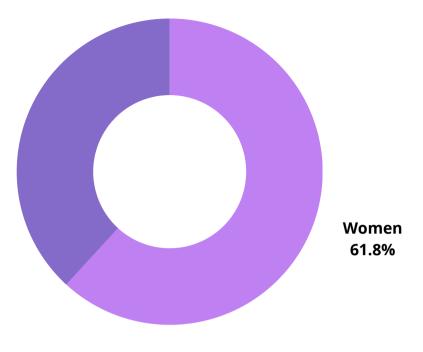




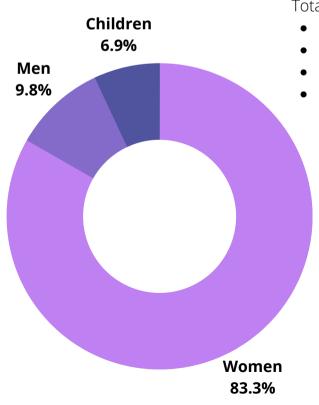
Total Clients Served in Shelter: 131

- Women 81
- Men \*0
- Children/Youth 50
- Not Specified/Other \*0

\*Hotel accommodations are available for any victim



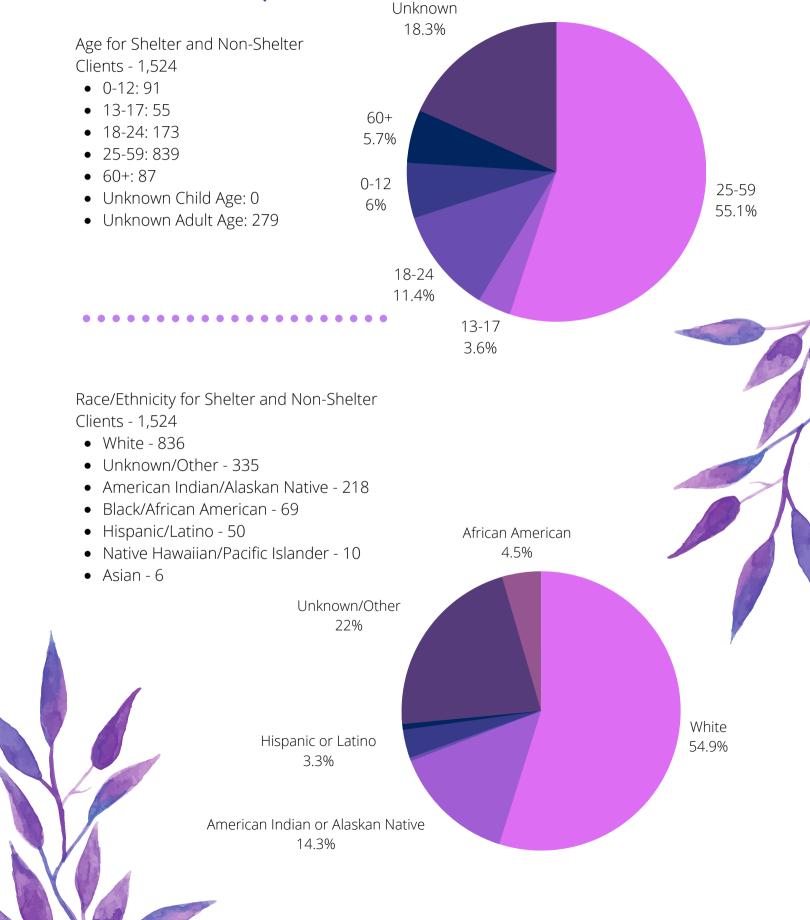




Total Clients Served with Non-Shelter Services: 1,393\*

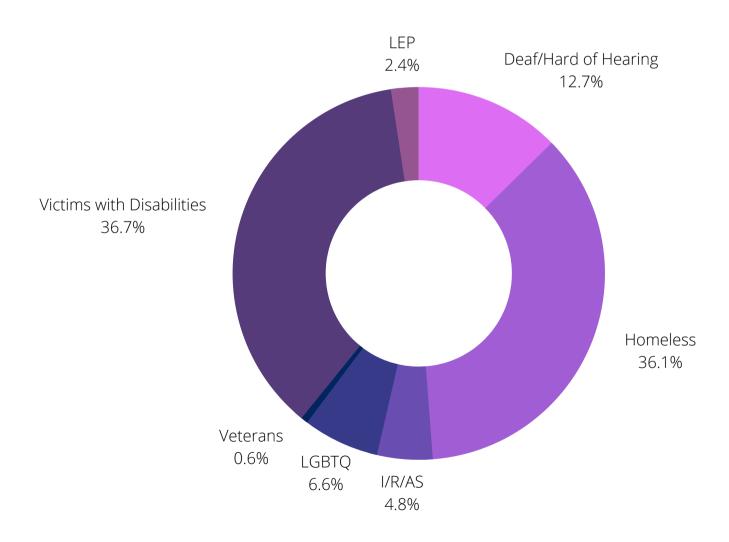
- Women 1,160
- Men 136
- Children/Youth 96
- Not Specified/Other 1





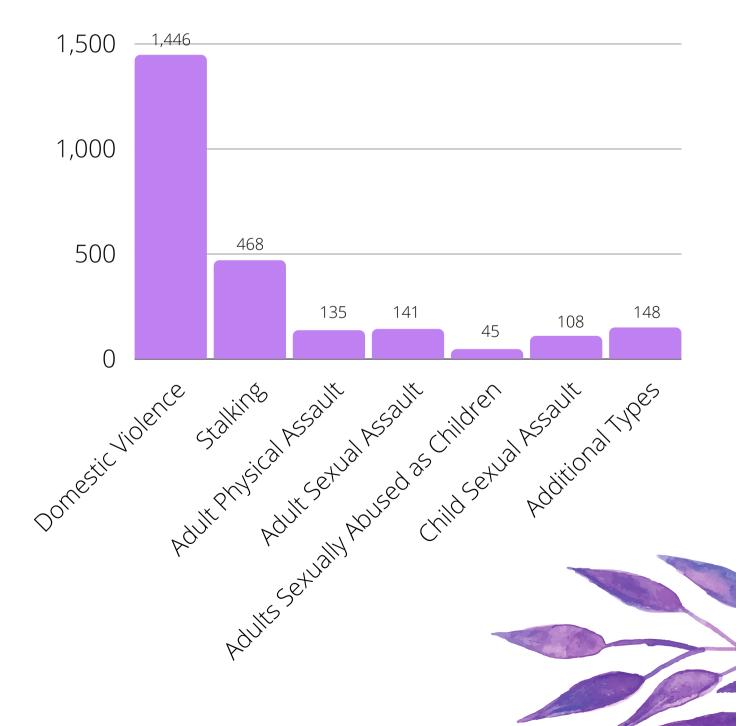
Special Classification of Individuals (self-reported) - 464

- Deaf/Hard of Hearing 21
- Homeless 60
- Immigrants/Refugees/Asylum Seekers 8
- LGBTQ 11
- Veterans 1
- Victims with Disabilities (cognitive, physical, mental) 61
- Victims with Limited English Proficiency 4



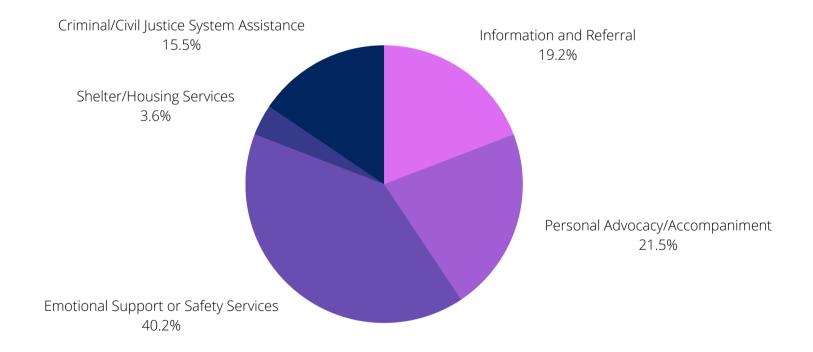
While we serve victims of crime, these top 6 victimization types drive our services to victims. The total number of victimization type is calculated based on individual's responses when screen in.

Note: The "additional types" category encompasses the victimization types captured by the VOCA PMT but are not included in the 6 major categories. Types include: Arson, Bullying, Robbery, etc.



#### Direct Services -

The categories below list the type of direct service received by an individual through Project: SAFE. These numbers do not include the number of times the service was provided - only the number of individuals who were provided the service itself. This number does not equal the total number of clients served because clients can receive multiple types of services from our agency.





filed with

A total of 388 protective orders were filed with assistance from Project: SAFE in 2020.

Pottawatomie County - 264 Lincoln County - 124

Services to Adult Victims (FVPSA Data)

- 1,406 Received Crisis Intervention
- 770 Received Victim Advocacy Services
- 92 Received Individual or Group Counseling/Support Group Services
- 583 Received Criminal/Civil Legal Advocacy
- 43 Received Medical Accompaniment
- 62 received Transportation Services

Services to Child/Youth Victims (FVPSA Data)

- 125 Received Crisis Intervention
- 138 Received Victim Advocacy Services
- 39 Received Individual or Group Counseling/Support Group Services

#### **FVPSA REPORT**

Other Demographics Shelter Services Crisis Calls Targeted Education

#### **Shelter Services**

Total Number of Shelter Nights - 3,070

Total Number of Unmet Requests for Shelter - 164 (Adults Only)

#### <u>Lethality Assessment</u> <u>Program (LAP)</u>

Number of LAP Calls Received - 215

#### **Crisis Hotline Calls**

Total Number of Crisis Hotline Calls - 727

### Other Demographics

Number Needing Language Services, such as interpretation -5

Number Self-Identifying as LGBTQ - 11

Number of Youth Age 13-17 Receiving Services Due to Being a Victim of Dating Violence - 7

#### **Targeted Education**

Number of Adult and Youth Presentations - 32

Total Number of Participants - 3,707

### Sexual Assault Services

#### **VICTIM SERVICES**

Total Victims Served	128	
Secondary Victims	33	
Total Primary Victims Served	95	
Ongoing Primary Victims/Survivors	11	
New Primary Victims/Survivors	84	

#### **SEXUAL ASSAULT NURSE EXAM (SANE) DATA**

Total Number of Exams	135	
Child Exams	99	
Adult Exams	36	



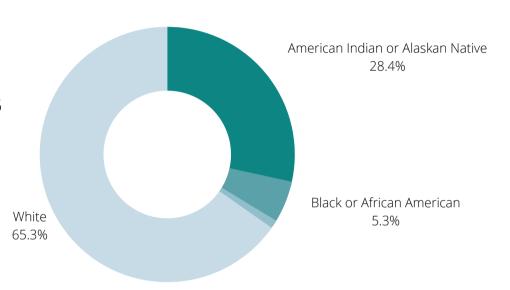
The total number of SANE's in 2019 was 97 (68 children, 29 adults). This means there was a 28% increase in the number of SANE's conducted in 2020. We can only speculate that stayat-home orders due to the pandemic created unstable and hostile environments for already vulnerable victims.

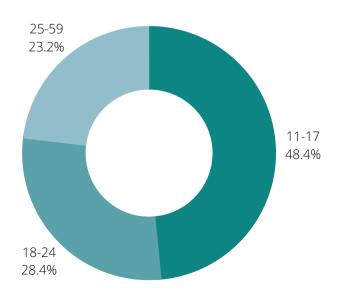
### . Sexual Assault Services

#### Demographics of the 95 Primary Victims Served

#### Race/Ethnicity - 95

- American Indian/Alaskan Native - 27
- Asian 0
- Black or African American 5
- Hispanic, Latino, or Spanish
   Origin 1
- Native Hawaiian or Other Pacific Islander - 0
- White 62
- Other/Unknown 0





#### Age - 95

- 11-17:46
- 18-24: 27
- 25-59: 22

\*The VAWA grant does not allow for sub-grantees to serve victims under the age of 11.

Note: All 95 victims are female.

### Sexual Assault Services

#### Data Collected for the 95 Primary Victims Served

#### VICTIMS/SURVIVORS RELATIONSHIP TO OFFENDER

Current or former spouse or intimate partner	2
Other family or household member	33
Dating Relationship	10
Acquaintance (neighbor, employee, co-worker, student,	42
schoolmate, etc.)	
Stranger	8
Relationship unknown	0
	95
TYPE OF SERVICE PROVIDED	
Civil Legal Advocacy / Court Accompaniment	9
Criminal Justice Advocacy	4
Crisis Intervention	95
Forensic Exam	7
Transportation	6

## Moving Forward

#### **LOOKING AHEAD**

Project: SAFE's mission is to provide advocacy for Safety, Empowerment, Healing and Freedom from abuse. With the data presented, it is evident that we are focused on our mission. We hope that 2021 will bring about more positive change and victories for our victims. We anticipate growing our media and outreach efforts with the development of the new website. As well, new survey and evaluation tools are being developed to capture more qualitative data for future reporting.

